



## SIGNAL online

### Archives

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All issues of SIGNAL can be viewed online. However, if anyone would like to receive the e-mail version of this newsletter, please send a message to [signal@sols.org](mailto:signal@sols.org). You can reach the editor of SIGNAL at [signal@sols.org](mailto:signal@sols.org) or by telephone at 1-866-380-9767.

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**1. ANNUAL SURVEY –****Deadline for Municipal/Union/County libraries is March 31, 2007**

The Heritage and Libraries Branch of the Ministry of Culture maintains statistics on public libraries in Ontario. These statistics are compiled using data from the Annual Survey of Public Libraries. The Annual Survey of Public Libraries provides important data on library services in Ontario. It is one of the requirements for receiving the provincial library operating grant, and must be completed by libraries, and organizations that contract for public library service.

Further information was delivered directly from the Ministry but, once again, staff from the Southern Ontario Library Service have been assigned to answer any questions or to provide assistance in completing the survey. The deadline for libraries and local services boards to e-file the survey is **March 31, 2007** and the staff person working with those libraries is Hélène Golden at 1-877-532-2901 or [hgolden@sols.org](mailto:hgolden@sols.org). The deadline for First Nations libraries is **June 30, 2007** and Hélène Golden is also the contact person for that deadline.

**2. CHARITABLE/CONSORTIA PURCHASING AGREEMENTS (CPA)**

SOLS negotiates **charitable/consortia purchasing agreements** (CPAs) on behalf of SOLS libraries. CPAs are 'economies of scale' pricing for the purchase or lease of a range of goods and services.

**a) Dell computers**

A new consortium purchase agreement has been negotiated with **Dell Computers** for computer hardware which will run from **March 31, 2007 through May 31, 2007**. The new OptiPlex GX745 new features include Intel Core 2 Duo E6300 Processor, faster memory DDR2 Non ECC at 667 MHz, PCI Express Technology, 2MB L2 Cache with 1066 front side bus, SATA II hard drives with 8mb Data Burst Cache, and enhanced integrated graphics. There is no minimum order, and no shipping charges apply. The hardware comes with a three-year on-site parts and labour warranty. This CPA with Dell originated with the Government of Ontario Standing Agreement #2962 and then pricing was further discounted on the basis of libraries' charitable status. Prices have decreased slightly. More details about this offer are posted in the CPA section of the SOLS website.

**b) Customer Support Agreement for Sagebrush Library Automation products**

SOLS staff also have a CPA which covers a Customer Support Agreement for the Sagebrush family of Library Automation programs. The current agreement expires March 31, 2007 and is being renewed for another year. Participating libraries can expect to receive invoices from SOLS within the next couple of weeks. During this time, libraries will continue to be covered by Sagebrush for any support required. For further information, please contact Brenda Lewis at the SOLS Toronto office at 1-800-387-5765 ext. 5130 or by e-mail at [blewis@sols.org](mailto:blewis@sols.org).

Further information on all **Charitable/Consortia Purchasing Agreements** is posted on SOLS website or contact Daryl Novak, Director of Operations, at 1-800-387-5765, ext. 5135.

**3. NEWS FROM CONSORTIUM OF ONTARIO LIBRARIES (COOL)****a) Downloadable audiobooks – "Libraries on the Go" – a shared experience**

On March 21, 2007, five libraries launched the "**Libraries on the Go**" collection of downloadable audiobooks using OverDrive. These libraries (Barrie, Innisfil, Middlesex, Milton, and Oakville) have been working together since September 2006 to create a shared audiobook collection. With the help of SOLS, these libraries have developed common policies and collaborated in launching a service that will see their patrons accessing a collection of almost 500 titles from home.

An audiobook is basically an audio version of a book. The shared collection includes novels, self help books, language instruction guides, children's and young adult books. Titles can be checked out for three weeks and downloaded onto PDAs, PCs or compatible MP3 players. Patrons will be able to listen to this material in their car, GO train, at home or even on the beach!

The five libraries are sharing the cost of providing this service to their communities. Interest in providing an audiobook collection in each of their communities was high but the cost of launching such a collection also was quite high. SOLS offered a way to overcome this hurdle by facilitating the creation of a consortium to share the costs and manage the

project. Working with such a collaborative group of libraries and an efficient vendor, OverDrive, the group has been able to launch the product within six months. Use of the collection is quite brisk and the group will be adding new or additional titles throughout the year. A submission has also been made to OLA to speak at the conference about this initiative. For more information about the project please contact Barbara Franchetto at or 1-800-387-5765 ext. 5104.

#### **b) Ebook collection from NetLibrary**

SOLS will fund the participation of public libraries serving communities of less than 15,000 in the ebook collection for another year. The funding applies to all current participating libraries and any libraries that wish to join. This will be the third year that the SOLS Board has elected to support this project with its own fundraising. In 2006/07, 71% of small libraries in SOLS (61) and 20% of First Nations libraries (5) participated in the collection.

Any new libraries interested in joining must complete a Subscription Form and License Agreement on the SOLS website. Please make sure you scroll down to the bottom of the page for these documents. If you have any questions, please contact Brenda Lewis at [blewis@sols.org](mailto:blewis@sols.org) or 1-800-387-5765 ext. 5130.

## **4. CONNECTIVITY**

### **a) Participation in the connectivity project**

For the last six years, the Ministry of Culture has supported public library connectivity through its Internet Connectivity project which is administered by SOLS. The purpose of the fund is to improve public access Internet connectivity, targeting high speed access. This year, the priority is to raise the minimum speed for all branches to 512 Kbps and provide static IP addresses. Libraries that do not meet the new minimum of 512 Kbps or do not have static IP addresses are encouraged to submit requests. To be deemed eligible, public libraries must:

- Currently provide public Internet access
- Be public libraries or First Nations libraries established under the Public Libraries Act
- Be open a minimum of 12 hours per week at the branch at which the connectivity funding is being sought.

Libraries who are not operating at a minimum speed of 512K, or who are currently not participating but wish to participate, should also complete and submit a "Participation Request Form" that is posted on SOLS website. For further information, or to submit the form, please contact Gelja Wegman at [gwegman@sols.org](mailto:gwegman@sols.org) or call 1-800-387-5765 ext. 5170.

### **b) Connectivity Survey – Please continue to submit information until Tuesday, April 10th**

Over the last four months, libraries have been submitting information pertaining to their connectivity to SOLS. This information is being collected on behalf of the Ministry of Culture. The results will provide the Ministry, SOLS and OLS-N with important and up-to-date information about public library connectivity capacity and needs. This is essential information for developing a longer term provincial strategy for supporting connectivity needs. All libraries received the survey questions by email and were asked to submit the information. If we had further questions or needed clarification, we followed up with a telephone call. If you have received such a call and have not yet submitted your information, please do so by April 10, 2007 to the attention of Dayna Lintner at [dlintner@sols.org](mailto:dlintner@sols.org).

## **5. KNOWLEDGE ONTARIO**

*Knowledge Ontario* (formerly the Ontario Digital Library) is a province-wide collaboration of libraries (public, school, college and university), archives, museums, heritage organizations, educational institutions, and community groups to create an integrated, and interactive digital environment about, and for, Ontarians. Resources Ontario, one of six projects (more information is posted on the Knowledge Ontario website), provides all publicly funded libraries in Ontario with access to a core suite of digital products (as of January 1, 2007). The resources and materials from Thomson Gale (CPI-Q and ten other databases) and EBSCO (Canadian Reference Centre) offer full text of thousands of newspapers, magazines and books.

### **a) SOLS introduces new Knowledge Ontario information page**

SOLS staff have added a Knowledge Ontario portal page to its website. This page is intended to be an information page for SOLS libraries on the roll-out of the Knowledge Ontario initiatives. This page will include information on the various training initiatives from SOLS as well as information about the database resources, particularly on how public libraries can incorporate these resources into their work.

SOLS staff have also created two pathfinders for SOLS libraries. These pathfinders describe the typical steps a library

might follow when preparing and launching **Resource Ontario** (the Ebsco and Thomson Gale databases) in their library. For example, these pathfinders include information about the registration process for the specific database, information about how to link your website to these resources and information on ways to train your library staff on how to use the databases. In some cases, the information is actually posted while in other cases, the necessary links and other resources are identified to make the process easier. The direct link to these pathfinders is (for EBSCO's Canadian Reference Centre database) and (for the Thomson Gale databases).

#### **b) Registration for the two sets of Resource Ontario databases**

There are still quite a few libraries that have not yet registered to use either the Thomson Gale or EBSCO databases. By completing the registration process, library patrons from the library will continue to have access to the resources, and statistics on the usage by patrons from your library will be tracked.

Libraries can register for Thomson Gale websites, through the trial website. At the trial page, follow the link to **"Register your institution"** and then select the **"Public Libraries"** option to access the actual registration page. This trial page is not the page that you will link to your library's website, but rather a trial page for libraries to use temporarily and to complete the registration process.

To register for **Ebsco's Canadian Reference Centre** database through the Knowledge Ontario project, please visit <http://www.ebscohost.com/thisTopic.php?marketID=25&topicID=728>. If you are not a current customer of Canadian Reference Centre, you need to register using the link on that page marked **"Register to Access Canadian Reference Centre"**.

#### **c) Introductory Training on Resource Ontario databases**

While "all sector" training sessions organized by Knowledge Ontario have been held in several locations, SOLS continues to organize training sessions for public libraries. Training information is included in section 8 of this issue of **Signal**. Further information and the registration forms are available on the SOLS website.

#### **d) Ask Ontario to develop collaborative virtual reference pilot project**

*Submitted by Virginia Roy of Knowledge Ontario*

In March, the Ask Ontario Steering Committee gave the green light for the development of a province-wide, collaborative virtual reference pilot project. The structure and service parameters of the pilot project are currently in development but the objective is to have a fully functioning pilot project in place by late fall 2007. The proposed pilot will aim to represent Ontario's library community geographically and by sector (school, public, college and academic).

For this project to be successful, a number of key planning and implementation task forces have been identified including reference policies and guidelines, marketing and communications, implementation, technology and training. Task forces will be responsible for identifying suitable technology, proposing reference service guidelines, developing training and marketing resources, establishing scheduling, operating hours and other operational resources.

Ask Ontario needs your assistance to move the pilot project forward and to ensure that it represents the requirements of the province's libraries and its citizens. These task forces will need leadership, expertise and many, many hands. With so much work to be done there will be a role for everyone to play whether you are able to make a large or small commitment.

An information wiki and listserv will be online shortly to keep people abreast of the project's development. Continue to check for updates at the "Ask Ontario" section of the Knowledge Ontario website. Ensure that you and your institution are represented in this exciting, collaborative project that will have a positive impact on the service offerings and profile of libraries in the province.

For more information, or to volunteer, contact Virginia Roy, Ask Ontario Project Manager, 416-363-3388 or 1-866-873-9867, extension 37, or by e-mail to [vroy@knowledgeontario.ca](mailto:vroy@knowledgeontario.ca)

## **6. FUNDING OPPORTUNITIES**

#### **a) Ontario Trillium Foundation - Next deadline is July 1, 2007**

The Ontario Trillium Foundation continues to offer grants to libraries in small communities and First Nation communities. Please be aware that the **Program Guidelines, Application Form and Tools and Tips section** have been revised, so you need to use these revised documents to apply for an OTF grant. Also, if you are applying for a **small capital grant**, up to a maximum of \$15,000, there is a new simplified application form for small capital grants that is posted on the OTF website. Capital funding is used for repairs, renovations or improvements to land or buildings and to purchase equipment to support program activities. Capital funding also supports accessibility renovations, the purchase of office equipment and musical instruments, and the installation of fuel-efficient furnaces

and community-centre roofs.

Under the OTF community program, applications for grants for **municipal libraries** serving small communities (populations of 20,000 or less) must be submitted through the municipality. Applications for grants for **county libraries** serving small municipalities (populations of 20,000 or less) must be submitted through the County Library Board. Applications for grants for **First Nation libraries** must be submitted through the First Nation's Band Council. A copy of the application process is posted on the Foundation's website. There is also a link to the Trillium website from the main SOLS page at [www.sols.org](http://www.sols.org). The next deadline is July 1, 2007 – at 5:00 pm on the deadline date. Rob Lavery, from the SOLS staff, is available to assist in preparing the application or to review an application and you can contact Rob at 1-800-387-5765 extension 5137 or [rlavery@sols.org](mailto:rlavery@sols.org).

#### **b) Sarah Badgley Literacy Fund for Rural Ontario Children – Letters of intent due April 15, 2007**

The Sarah Badgley Literacy Fund for Rural Ontario Children will be accepting letters of interest for a grant of up to \$500 per year. It is available to Ontario rural public libraries, and to urban public libraries that serve a rural clientele. The grant can be used for a variety of purposes in aid of children's literacy initiatives, including, but not restricted to, book purchases, literacy programs (story hours, guest readers), equipment purchases (furniture, bookshelves, computer software, etc.), renovations to children's areas in the library, and seed money to obtain matching grants.

## **7. SOLS ANNOUNCES TWO NEW PUBLICATIONS**

### **a) Creating the Future You've Imagined: a Guide to Essential Planning**

SOLS announces the spring release of a new publication in the Library Development Guide series. Entitled ***Creating the Future You've Imagined: a Guide to Essential Planning***, the publication outlines SOLS' approach to the planning process, an approach that highlights the need for board and staff to enter into strategic conversation as the best way to arrive at a collective understanding of the library's essence, where it is right now, where it should be, and what it needs to do to get from here to there.

Essential Planning is a scale-able planning approach that can be made appropriate for the small town library, the county library with geographically dispersed rural branches, and the thriving urban library system. It recognizes that planning is an essential board and staff responsibility, but also recognizes that it represents work that is in addition to the ongoing governance and operational work required for the provision of library service. The Essential Planning approach was designed to be a manageable, plausible undertaking so that all boards and staff will choose to engage in the essential work of planning for library service. One copy of ***Creating the Future You've Imagined*** is being distributed to every public library in Ontario at no cost. The guide is also available for purchase via the SOLS website.

### **b) The Library's Contribution to Your Community, Second edition: March 2007**

Southern Ontario Library Service, in association with dMA Planning and Management Services, has just completed a second edition of ***The Library's Contribution to Your Community***. This edition is an expanded and updated version of the 1998 publication that won much acclaim throughout North America.

Wendy Newman writes of the new edition:

*"This new edition has all the strengths of the original and some new features that will substantially improve its usefulness. The measures have been refined, but the major refinement is the calculated selection and strategic use of data. Libraries who follow the easily understood guidance will be better advocates for their libraries in our intensely competitive environment. They will be more adroit about the measures they choose and more confidently equipped to position their results with decision-makers in their own communities. The new edition facilitates that essential breakthrough to a strategic mindset, moving the library from earnest data gathering to effective positioning. Bravo!"*

We have written this manual to assist you to demonstrate your library's value to your community in terms meaningful to your key funders. Working from key community issues, the manual guides you through the development of your Contribution Strategy from selecting relevant library outcomes from among six contributions and twenty benefits, through collecting and interpreting your data and constructing your argument. The result is a cogent description of your library's contributions specifically linked to issues of high importance in your community, and creating a persuasive case for support.

Copies will be made available to all Ontario libraries at no cost but must be requested. Additional copies are also available for Ontario libraries at \$25. For others, the cost is \$100.00 per copy with volume discounts available. An order form is posted in the publications section of the SOLS website.

***The Library's Contribution to Your Community*** will be the focus of a training session on Tuesday, June 12, 2007 from 10am to 4pm at Vaughan's Pierre Berton branch. Jim Morgenstern of dMA Planning and Management Services is the workshop presenter. Libraries may register online through the training section of the SOLS website.

## 8. SOLS TRAINING WORKSHOPS - *Registration continues*

A print copy of the SOLS training workshop schedule was distributed to public libraries across southern Ontario in early February. This information is also posted in the training section of the SOLS website. Since that printing, we have added a few additional workshops, and also settled on a date that was not sorted out at the time of printing.

**a) Training for Knowledge Ontario databases** – For those staff members who like to work in a **hands-on lab** environment, SOLS has organized a series of 18 workshops in computer labs across southern Ontario. These sessions will be introductory in nature, and will be presented by staff from Thomson Gale. To meet demand, an additional session was added in Pembroke, which is already full. (see *Workshop #1 in the Training section of the SOLS website*)

In addition, with the introductory pieces covered, we are now ready to move the library staff to another level and are offering a second series of webinars. This second level of webinar will provide instructions on how to use the Thomson Gale databases to post, on the library's website, current information on high interest topics or issues. (see *Workshop #9 in the Training section of the SOLS website*). The five webinar sessions on 'hot topics' will be held on:

- Tuesday, June 5, 2007 from 10:30am to 11:30am
- Thursday, June 7, 2007 from 1:30pm to 2:30pm
- Tuesday, June 12, 2007 from 10:30am to 11:30am
- Thursday, June 14, 2007 from 10:30am to 11:30am
- Wednesday, June 20, 2007 from 1:30pm to 2:30pm

Registration for webinars and the computer lab workshops, as well as all of the workshops offered by SOLS, is available on the SOLS website.

### **b) Workshop highlight of the month**

SOLS is offering a workshop entitled "Mapping your way to Non-fiction Readers' Advisory" in May. Nonfiction Readers' Advisory and Reading Maps – two relatively new topics of discussion in the ever-changing world of Readers' Advisory, will be joined as the theme of the day in this readers' advisory workshop. Find out how you can combine the two, while learning specifically about the memoirs genre. For those of you who are unfamiliar with the idea of reading maps, in the Fall 2006 issue of OLA's **Access** magazine, Maureen O'Connor wrote a "Readers' Advisory" column about reading maps which was entitled "The Reading Map: Taking the Reader on a Guided Tour of Fiction and Non-fiction". The locations are:

- Ramara Centre (close to, but not in the same building as, the Ramara Public Library) - Thursday, May 3, 2007 from 10am to 3:30pm
- Oshawa Public Library, McLaughlin branch - Thursday, May 10, 2007 from 10am to 3:30pm
- Orangeville Public Library, Main branch - Thursday, May 17, 2007 from 10am to 3:30pm
- Oxford County Library, Ingersoll branch - Thursday, May 24, 2007 from 10am to 3:30pm
- Arnprior Public Library - Thursday, May 31, 2007 from 10am to 3:30pm

Also, if you have already registered, or plan to register for one of these workshops, please do remember to check out the presenter's list of memoir selections from which she requests participants to read one, prior to the workshop.

### **c) Sharing workshop possibilities**

Libraries offering workshops for their own staff or community often recognize that their training will be of interest to other libraries. We are happy to assist libraries in promoting their professional development workshops to other libraries in **Signal** and through the Library Committee listservs. If you are planning training and would like to invite other libraries please contact us at [training@sols.org](mailto:training@sols.org). To make the most of training opportunities please contact us early to avoid conflicts with other training events.

## 9. EXCEL PROGRAM -

*Registration deadline for the Summer Semester is Monday, May 14, 2007*

SOLS has been offering its distance education program, EXCEL, since 1988. Over 500 individuals have completed the requirements for the certificate program, and many more have taken specific courses of interest to them. The information about the 2007 Summer semester of the EXCEL program, as well as a registration form, has been posted on the SOLS website. The registration deadline is **Monday, May 14, 2007 at 5 pm**.

In English, we are offering the following courses for the **Summer semester**:

- #1 - Introduction to Public Libraries - **revised**
- #6 - Basic Collection Development - **revised**
- #9 - Collection Development for Adults
- #16 - Professional Development (web-based)

Nous offrirons les cours EXCEL suivants en **français** à la session d'été 2007 :

- 1. Introduction aux bibliothèques publiques - révisé
- 7. Développement des collections pour enfants
- 16. Formation Professionnelle

## 10. TD SUMMER READING PROGRAM 2007

### a) Website information

SOLS has supported the TD Summer Reading Program since 2000 when it was first expanded beyond Toronto. Each year, we organize the ordering process for libraries in southern Ontario, deliver all of the materials to SOLS' libraries, post information about booklists, clip art and other program ideas on our website, as well as organize a number of orientation sessions. This summer, with the theme of "**Lost Worlds / Civilisations disparues**", 170 libraries in southern Ontario will be participating in the program, having ordered more than 140,000 kits of booklets and posters for use by children in the program.

The staff at Library and Archives Canada are now building the website for the 2007 TD Summer Reading program. After selecting the language in which you wish to work, there is a page with introductory information. LAC staff have now posted an electronic copy of the staff manual, as well as the artwork which will be used on the posters, invitations and booklets.

### b) Training and Orientation

There will be several other opportunities to learn more about the TD Summer Reading materials and in the program in general.

**TPL Orientation sessions outside of Toronto** - SOLS has asked the members of the TD Summer Reading Program Committee at the Toronto Public Library to run three orientation sessions at various locations across southern Ontario (see **Workshop #7** in the Training section of the SOLS website) These locations will be as follows:

- FULL Kitchener PL, Grand River Stanley Park branch - Thursday, April 26, 2007 from 1pm to 4pm
- Barrie Public Library - Thursday, May 10, 2007 from 1pm to 4pm
- Haldimand County Library, Caledonia branch - Friday, May 11, 2007 from 1pm to 4pm

Library staff in eastern Ontario should check out the workshop entitled "Lost in the World of Summer Planning? Exciting Program Ideas for Children and Teens (and Information-Sharing afternoon) for a special workshop on summer programs tied in with Children's Special Interest Group meetings. (see **Workshop #8** in the Training section of the SOLS website)

**TPL Orientation sessions in Toronto** - In addition to the three TD Summer Reading Club orientation sessions hosted by SOLS, **Toronto Public Library** has invited staff from other libraries to attend orientation sessions offered at their branches. These sessions will be held at various branches from Tuesday, May 1 to Friday, May 4. Further information about the sessions is posted under **Workshop #7**.

## 11. LIBRARY TRUSTEE INFORMATION

**a) Library Board Orientation Kit** - The fifth edition of *Library Board Orientation Kit*, published in 2004, continues to be available in the publications section of the SOLS website. From that site, you can print a full copy of the kit, or you can just print off the few *Library Board Orientation Kit* pages which have been updated for 2006. To complete the kit revisions, you would also add the pages showing the updated list of "Acronyms and Selected Terms", in Module 1. If you have any questions about this publication or the update, please contact [trustees@sols.org](mailto:trustees@sols.org)

### b) Trustee Council meetings - April 14 to April 28

Trustee Councils meet twice a year and all public library boards may send a representative. While all appointed trustee council representatives will receive a print mailing of the agenda, the dates of the upcoming meetings, in chronological order, are as follows. Further information is posted under "Networking Opportunities".

- Trustee Council 7 – Sat. April 14, 2007 from 10am to 1pm - Renfrew Town Hall
- Trustee Council 5 – Sat. April 14, 2007 from 9:30am to 12:30pm – Ajax Public Library - Main
- Trustee Council 2 (Escarpment) – Mon. April 16, 2007 from 6pm to 9pm - Grimsby Public Library
- Trustee Council 4 - Wed. April 18, 2007 from 6pm to 9pm - Springwater Public Library - Midhurst branch
- Trustee Council 6 – Sat. April 21, 2007 from 10am to 1pm - Brighton Public Library
- Trustee Council 3 - Mon. April 23, 2007 from 6pm to 9pm - Bruce County Library - Chesley Branch
- Trustee Council 1 – Sat. April 28, 2007 from 10am to 1pm – St. Thomas Public Library
- Trustee Council 8 – Sat. April 28, 2007 from 10am to 1pm - Augusta Township Public Library

#### c) Appointment of Trustee Council representatives

Libraries are reminded that they can appoint a trustee as their representative at the area Trustee Council meetings. Once appointed, contact information about this person can be forwarded to [trustees@sols.org](mailto:trustees@sols.org). The printed agenda is usually sent directly to the appointed Trustee Council representative, so it is quite important that we have current contact information.

## 12. SOLS CEO LISTSERV

SOLS maintains a list of all the e-mail addresses for SOLS CEOs. It is this list that is used to distribute Signal. Several times through the month, you may also receive other messages from SOLS. This month, this message was distributed through the SOLSCEO list:

- On March 12th, Laurey Gillies forwarded a message on behalf of the Ministry of Culture relating to the Ministry of Community Safety and Correctional Services Province needing the public's input on new rules for private security professionals. There was a press release which would be of some interest to libraries which depend on security guards to protect their collections and venues. It announced a consultation on the first of a series of new licensing and training rules to be imposed on security guards and their intermediary hiring companies under the 2005 Private Security and Investigative Services Act. The new act will not be proclaimed in force or the regulations drafted and filed until this summer (2007).
- On March 22nd, Daryl Novak sent a message about a new CPA for Dell computers. More information is posted in this edition of *Signal*

If you did not receive these messages, and would like further information, please contact the SOLS HelpDesk at 1-800-387-5765, extension 4, or by e-mail to [helpdesk@sols.org](mailto:helpdesk@sols.org)

## 13. SOLS VANS GET A NEW LOOK

And finally... last year, we reported that the Ministry of Culture provided SOLS with a capital grant to replace some of the older vehicles in our inter-library loan delivery fleet. Our fleet travels almost one million kilometres a year and is seen by many library users and potential library users. With these new vehicles, we decided to improve the identification on our vehicles, branding for SOLS and also promoting library services including inter-library loan. A contest was held to find a "catch phrase". The most popular phrase was **Need INFO? We'll deliver @ your library® / Besoin d'INFO? Nous livrons @ votre bibliothèque®**. That catch phrase, SOLS logo and artwork have now been added to most of the SOLS delivery vans. So if you see a SOLS delivery van in your area, please check out the new look of the vans.

Disclaimer: For questions, comments and suggestions regarding this website, please Contact SOLS Helpdesk.  
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